

Shane Rosenauer

Mobile: (713) 907-3048 Email: shane@shaner.me

Web: www.shaner.me Location: Houston, TX

Summary of Qualifications

Highly motivated, achievement oriented IT professional with 19 years experience in various IT roles. Focused on web technologies, workflow automation and information security/compliance. Excellent communication, organizational and problem-solving skills. Self-starter with proven ability to work across multiple functional areas in the organization and studying end-to-end operations with minimal supervision. Detail oriented, strong work-ethic, service/customer-focused with a passion for engineering details.

Education

- Texas A&M University, College Station, TX - Bachelors degree in Management Information Systems (MIS)
- PCI-DSS Professional (PCIP Certificate #: 1004-696)

Skills

- Web Technologies
- Workflow Automation
- Information Security & Compliance
- PCI-DSS & PA-DSS
- NIST Cybersecurity Framework
- System and Organization Controls (SOC)
- Cloud Infrastructure Platforms
- Data analysis, cleansing and automation
- System Integration
- Business Intelligence and Reporting

Technical Skills

- Python, PHP, HTML5, CSS, Javascript, SQL, GCP, AWS, Azure, Linux, Windows.

Experience

Information Security Advisor, Kohl's - January 2021 to Present

Kohl's is a leading omnichannel retailer with more than 1,100 stores in 49 states. With a commitment to inspiring and empowering families to lead fulfilled lives.

- Summary of responsibilities:
 - Security Architecture Review
 - Application Security Management
 - Vendor Risk Management
 - Enterprise Risk Management
 - Vulnerability Management
 - Data analysis and cleansing
- Work with product team leadership to understand their roadmaps, communicate security requirements and available security services during roadmapping, shepherd ongoing security efforts and serve as a "single point of contact" for selected product domains.
- Work closely with security architecture, engineers, analysts and management to understand requirements and ramifications of new initiatives and extensions for selected product domains.
- Create security review documents, supporting architectural diagrams, and risk assessed remediation items (e.g., Service Now IPTs, JIRA defects, Gitlab vulnerabilities) to communicate and advance security interests.
- Work with product teams to ensure security expectations within Gitlab CI/CD are followed to encourage a secure software development lifecycle.

Data Security Architect, Texas Children's Hospital - March 2018 to January 2021

Texas Children's has been leading the charge in patient care, education and research to accelerate health care for children and women around the world.

- Summary of responsibilities:
 - Vendor Risk Management
 - Application Security Management
 - Phishing campaign automation and administration
 - eGRC Deployment & Integration
 - Enterprise Risk Management
 - Vulnerability Management
 - Security Architecture Review
- Work with external vendors and internal stakeholders to gather information via questionnaires, diagrams and compliance reports to understand the entire system architecture and dataflow. Analyze and cross check all information received to create an information security risk assessment report.
- Communication of risk assessment findings and action items to technical and non-technical colleagues and leadership.
- Created Python and PHP scripts to automate the collection and reporting of user data from different systems in order to conduct phishing simulation campaigns.
- Analysis and configuration of eGRC system to automate and report on vendor risk.
- Analysis and configuration of moving internal systems from on premise infrastructure to cloud infrastructure (Azure & AWS).

Data Security & Compliance Analyst, NCR Corporation - March 2012 to February 2018

NCR is a global technology company changing how people bank, shop, eat and travel.

- Responsible for PCI PA-DSS assessments for the following products:
 - NCR Aloha POS
 - NCR Cinema Suite
 - NCR Venue/Enterprise Manager
 - NCR RPOS QSR
 - NCR Service Point
 - NCR Aloha Mobile
 - NCR Consumer Self Ordering
 - NCR Aloha Takeout & Delivery
- Create and document information security policies and procedures to meet PCI PA-DSS requirements.
- Work with product teams to ensure secure SDLC policies are followed.
- Work with 3rd party auditor (PA-QSA) to facilitate successful PA-DSS assessments.
- Work with customers as a subject matter expert to help them meet their PCI-DSS and SSAE 16/18 audit requirements.
- Educate both colleagues and customers on security best practices and compliance requirements.
- Breach incident response.
- Assist with PCI-DSS and SSAE 16/18 data center audits for the hospitality division.

Product Manager, NCR Corporation - May 2011 to March 2012 (Acquired Radiant Systems in 2011)

NCR is a global technology company changing how people bank, shop, eat and travel.

- Responsible for the "Aloha Kitchen" software product that manages workflow and provides reporting on restaurant kitchen environments.
- Collect and prioritize software enhancements and defects.
- Create functional specifications and deliver them to the software engineering team. Manage conflicts between different business units (Engineering, Sales and QA) as it relates to the aim and purpose of the software.
- Manage and communicate the release cycle.

- Develop and present training to internal colleagues and customers.
- Travel to onsite customer restaurant locations for critical software installations, go lives and training.
- Manage controlled deployment process.
- Provide support to customer base regarding PCI DSS questions and issues.

Senior Consultant, Radiant Systems - January 2008 to May 2011

Radiant Systems was an industry leader, providing innovative technology solutions to the hospitality and retail industries.

- Implement Radiant Systems software and process solutions for quick service and table service operators. The technology solutions include point of sale, web ordering, inventory, labor management, forecasting, and enterprise reporting.
- Gather and document client requirements.
- Develop and configure the solution to meet the client's needs.
- Test the solution in preparation for deployment.
- Work with other areas within Radiant and with the client to successfully configure and deploy the solution.
- Provide front line feedback to product development on enhancements and software issues.
- Proven ability to consistently demonstrate excellent communication skills with internal and client shareholders.
- Create internal and external training materials.
- Consistently demonstrate clear and concise verbal, written and presentation skills.
- Proven ability to be a self-starter that pays attention to deadlines and takes ownership of assignments and client

Worked as a key resource on projects with the following companies:

- Jason's Deli
- PF Chang's / Pei Wei
- Nordstrom
- Brinker International (Chili's, Maggiano's, On The Border)
- AT&T Stadium
- National Amusements

Systems Engineer, RSM McGladrey - Financial Process Outsourcing - May 2005 to May 2007

RSM McGladrey is a consulting/accounting firm providing business process outsourcing to the hospitality industry, with operations in the US and India.

Business Process and Workflow Design

- Gather Requirements and analysis of workflow from cross-functional angles.
- Identify areas for automation and develop, implement, and support the solution.
- Customize RSM service offerings to meet requirements of clients and end-users by adding custom extensions to the core accounting package functionality.
- Analyze, Implement, Support all software applications in Citrix environment.
- Technical support to clients and end users.

Application Development, Business Intelligence, and System Integration

- Customized and developed web reports to meet Business Intelligence needs.
- System Integration with client's Point of Sale System (Digital Dining, Aloha, Restaurant Manager, Micros, and Menulink), Business Intelligence Interface, loading of data into accounting platform and payroll systems.
- Reverse engineered and analyzed various database structures without formal specifications for system integration.
- Designed and implemented a data warehouse to extract, map, validate, and transform data into information.

Systems Administrator, Restaurant Reporting Plus – May 2004 to May 2005 (acquired by RSM McGladrey)

Restaurant Reporting Plus was a small firm providing accounting services to casual and fine dining restaurants.

- Analyze/Develop/Maintain point of sale polling software to automatically retrieve data from various customer POS systems. (Digital Dining, Aloha, Restaurant Manager, Micros, and Menulink)
- Gather requirements from clients, colleagues, and 3rd parties to implement technology solutions.
- Develop and maintain a web application that allowed clients to manage all aspects of their restaurants from AP to financial reporting.
- Administration of web (IIS) and database (MS SQL) servers.
- Remote and on-site support to client restaurant locations.